

# POSITION DESCRIPTION

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## POSITION TITLE: Informatics Intern – Quality & Practice Transformation Placement (Spring)

**FLSA STATUS: Exempt**

**REPORTS TO:**

**REVISED: November 2022**

**INTERNSHIP PERIOD: Jan 2023 - May 2023**

**PHIT4DC Informatics Intern Position Summary:**

DC Primary Care Association is a nonprofit organization dedicated to improving the health of DC’s vulnerable residents by ensuring access to high-quality primary care. Our membership currently includes 9 Federally Qualified Health Centers (FQHCs) located in the District of Columbia and Maryland. Our members own and operate nearly 60 primary care delivery sites that serve over 200,000 residents.

DCPCA’s Quality Improvement and Practice Transformation department supports health centers through technical assistance, face-to-face trainings, webinars, dissemination of resources and peer-to-peer connections. Our work is data-driven, evidence-based, and grounded in QI principles. We seek solutions to systemic healthcare obstacles for vulnerable populations.

In this role, we are seeking a student who wants to gain experience in quality improvement and data analytics with interest in primary care. The ideal candidate brings a broad background of educational and/or professional experience in health informatics, public health and/or health information technology. The Intern will be supporting the improvement of patient outcomes through implementation of evidence-based services, performing a variety of both complex and routine administrative and technical assistance duties. As an intern, you will be working closely with DCPCA’s Quality and Practice Transformation team on a range of activities such as data reporting, training coordination, research, process development, administrative duties, and other duties as required.

**QUALIFICATIONS and EDUCATION:**

**Required qualifications and experience:**

* Currently enrolled masters or post-bachelor’s degree candidate in a program related to health informatics, information systems, computer science, public health, or relevant field
* Excellent written and oral communication skills.
* Proven experience with project management, in particular demonstration of ability to organize various activities and goals, manage multiple projects simultaneously, plan strategically, and see projects through to completion.
* Strong relationship-building skills, with proven ability to develop effective relationships and work collaboratively with physicians and diverse stakeholders (government, community, and business environments).
* Ability to work collaboratively with physicians, staff and external organizations.
* Ability to work independently and manage a high-volume workflow in a fast-paced environment with short turnaround times while maintaining high standards
* Team-player, ability to coordinate work collaboratively and resolve conflicts.
* Effective analytical and problem-solving skills, with the ability to quickly gather information (quantitative and qualitative), identify trends, and propose solutions.
* High degree of proficiency with MS Office products, including Word, Excel, PowerPoint, and Outlook.

**Preferred qualifications:**

* Experience in or with a Federally Qualified Health Center (FQHC)

**COMPENSATION:**

The intern is expected to complete 20 hours per week; not to exceed more than 400 hours total. The hourly range for this position is between 16 and 20 dollars. Internships are non-exempt positions and are not eligible for employee benefits

**ADA SPECIFICATIONS:**

This position will be based in an office in Washington D.C. and will allow for extensive telework options. This position is primarily sedentary and may require some bending and lifting.

**TO APPLY:**

Please submit your resume here:

Only competitive candidates will be contacted and invited to participate in the selection process. No phone calls please.Applications are accepted until the position is filled.